



## **Meeting of the Water Advisory Body (WAB)**

**20 January 2022 @9.30 am,**

**By Video Conference**

### **Agenda**

1. Minutes of meeting on 9 December 2021.
2. Declaration of any conflict of interest.
3. Release of Report 4 of 2021.
4. Progress of Report 1 of 2022, including revised list of KPIs.
5. **At 10 am Core Research will join the meeting until 11.30am**
  - Pre-presentation discussion of Irish Water Customer Survey research by Core Research
  - Presentation by Core Research on Irish Water Customer Survey
  - Q&A Session

*A short 10 minute break will follow if required at the conclusion of this meeting.*
6. Discussion of earlier Customer Survey meeting
7. Confirm next three meeting dates.
8. Any Other Business.

